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At my first NetSuite position, I supported 15 of Solution Source's clients, trouble-shooting, fixing bugs, quoting, and coding customizations for order management, inventory, financial, procurement, manufacturing, and, analytics modules. Working in SuiteScript 1.0, 2.0, and 2.1, I wrote almost all script types as well as Advanced PDF's. I also participated in the complete SDLC for large projects. For instance, a project where Grand Design RV (\$130M annual revenue) implemented logic for their new motorized units throughout every part of their NetSuite account. I also coded a new (API) integration product that saved clients thousands by

storing their files (attached to NetSuite records) in AWS S3 buckets. Prior to my first NetSuite job, my experience with AWS included becoming AWS Cloud Practitioner certified*, securing a custom URL through Route 53, creating a static website in an S3 bucket, and hosting my portfolio* on AWS CloudFront.

In my second NetSuite development position, I created custom business solutions for TriSMART solar, using SuiteFlow, SuiteQL, and SuiteScript (including workflow action scripts and webform custom scripts). Additionally, I worked on a solar SAAS (Enerflo) integration with NetSuite, using Celigo middleware.

Beyond this professional work, my personal passion projects include use of object oriented programming in my Bird on the Brain app for birders, which uses Python in a Flask framework and Jinja templating, HTML, CSS, and Bootstrap. This app also employs SQLAlchemy for RESTful API calls to a PostgreSQL database. Furthermore, it allows users to search Cornell's international, crowd-sourced, token-protected eBird database, using a Python API wrapper. My JavaScript Bird Brain Philanthropy React app is a riff on an eCommerce site, has a Python backend, API calls to public endpoints, a Firebase authentication system (allowing Google account login), and a Realtime Database--providing users cart persistence across sessions.

My first career was in higher education. I spent over 20 years as an English Professor, Dean, and VP. During that time, I developed advanced soft skills, such as creative problem solving, written documentation, public presentation, collaboration, multi-tasking, strategic planning, leadership, conflict resolution, adaptability, crisis management, foreign language learning, and customer service. I also had significant success using data analysis. For example, as VP for Enrollment Management, I used data to drive marketing and call center scripting, resulting in breaking enrollment records and bringing in more than \$400,000 in additional annual tuition revenue. At two universities, I had opportunities to gather, analyze, and present data in such a way that my universities successfully earned 10-year re-accreditations, securing over 1 million in federal financial aid for our students.

I thrived on this work in higher education. However, like many universities that are cutting faculty and staff due to financial exigency, my institution eliminated two of my positions, within the last eight years. Wanting to launch a new career in an expanding field, I recalled the joy I found, years ago, when I built a website that hosted hundreds of pages of documents my college's accreditors required. So, I decided to put my liberal arts analytical and soft skills to work in a new tech career. As a result, I enrolled in Coding Temple's Software Engineering / Python / Data Bootcamp and started my new career at Solution Source as a NetSuite developer.

I would encourage you to review these recommendations accessible via <https://CraigEdwards.IT>: LinkedIn, GE/Delta Software Engineering Manager, Solution Source Chief Operating Partner, and Clients & Employees.

J. A. Craig Edwards

*All starred items above can be accessed via <https://CraigEdwards.IT>