

Solution Source
1769 Stafford Ct.
Goshen, IN 46526

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Ryan Britsch
Chief Operating Partner
Solution Source

To Whom it May Concern,

I am writing this letter to offer my recommendation for Craig Edwards, who recently served as computer programmer and NetSuite developer at Solution Source. Craig has shown promise and growth, and I believe he has valuable qualities that deserve consideration for future employment opportunities.

Craig is early in his career as a programmer and has proven he is eager to learn and improve his skills. Throughout his time at Solution Source, it was evident that he possessed a solid foundation in coding and a great work ethic. When provided with well-defined objectives, Craig has shown the dedication and ability to deliver results.

It did not work out at Solution Source, and there are really two primary reasons. First, it was a tough year to sell new ERP implementations in 2023 and we did not have the volume of work we expected. With more work, we may have been eager to keep more people period. But, more importantly, Craig would have received more opportunities to learn and prove himself.

The second obstacle was simply that we ask a lot of our developers due to the multi-client, ERP consulting environment we work in. This job requires not just technical ability, but business process knowledge, and the ability to transpose technical knowledge from one situation to the next while identifying where and how the contexts may be different. It can be a challenging environment, especially for people newer to programming and manufacturing business processes in general.

Through all the challenges, Craig was always open, positive, and willing to do whatever it took to help the team. He demonstrated good technical expertise and a commitment to learning, but mostly he showed that he is a good person to have on the team.

Thank you for considering Craig for any suitable opportunities that may arise. I am confident that given clarity and opportunity, he will do whatever it takes to be successful.

Sincerely,

Ryan Britsch

Chief Operating Partner



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